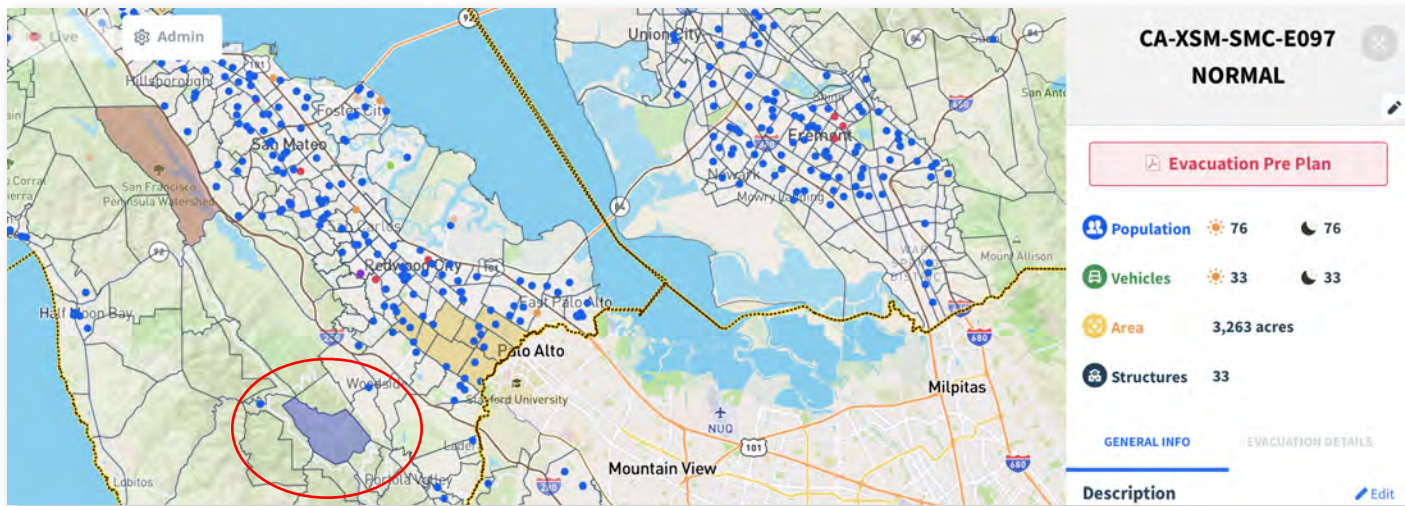# ZONEHAVEN

ALERT & NOTIFICATION
IN 5 STEPS

1 Login to app.zonehaven.com using your credentials.

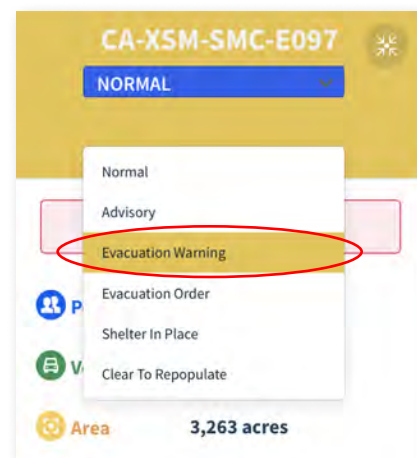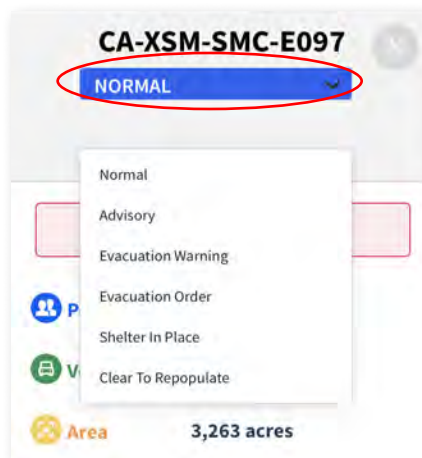**2** Select a single zone or multiple zones.

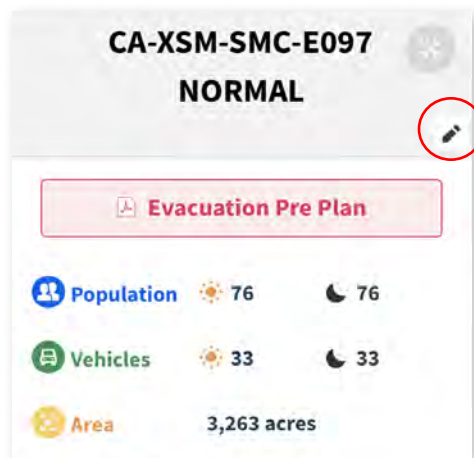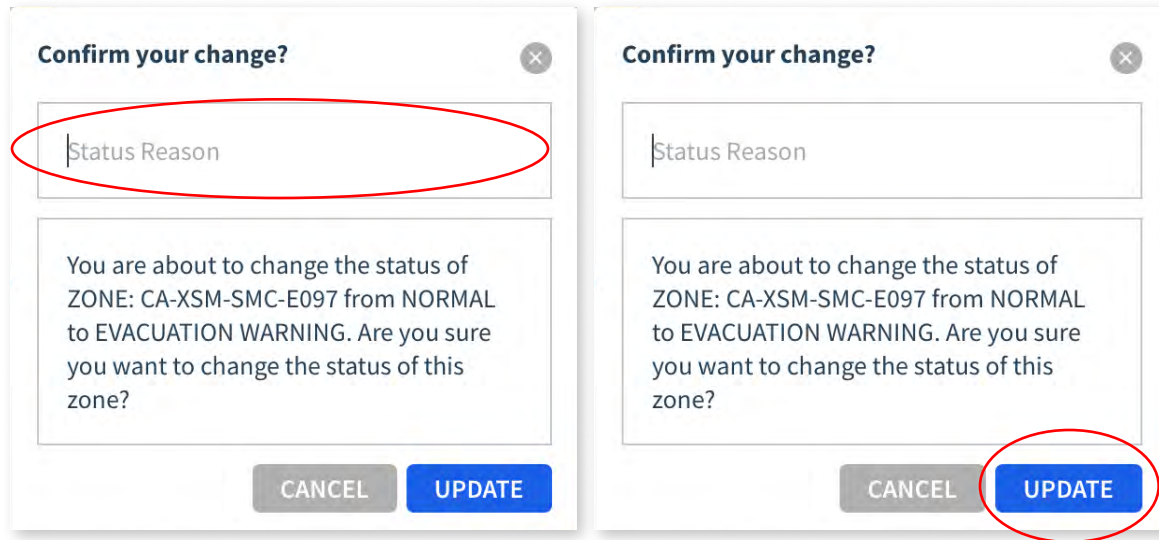**3** Change the status of the selected zone(s).

A. Click the "Edit" button.

B. Click the drop down menu.

C. Choose your zone status

4 Enter the reason for the zone's status change and click update to send the alert.

Confirm your change? ⊗

Status Reason

You are about to change the status of ZONE: CA-XSM-SMC-E097 from NORMAL to EVACUATION WARNING. Are you sure you want to change the status of this zone?

CANCEL   **UPDATE**

Confirm your change? ⊗

Status Reason

You are about to change the status of ZONE: CA-XSM-SMC-E097 from NORMAL to EVACUATION WARNING. Are you sure you want to change the status of this zone?

CANCEL   **UPDATE**

5 Once you press update, the changes will be reflected in both the EMP (Emergency Evacuation Platform) and the CEI (Community Evacuation Interface) and the following actions will take place:

A. Automated Email
A message will be sent to the user who made the change, CWS team, and Waze to notify them about the change. Waze re-directs the traffic in case a zone is under evacuation order.

support@zonehaven.com   12:03 PM (2 hours ago)
to PIO@smcgov.org

The following zones have been changed

Zone	From	To
CA-XCC-LAF-E017	Normal	Evacuation Order
CA-XCC-CCC-E055	Normal	Evacuation Order
CA-XCC-CCC-E052	Normal	Evacuation Order

Changes were made by Jonathan at Wed Oct 28 2020, 07:05 PM (UTC)

B. Automated Updates to the Community Site
The color and status of the affected zones will change to reflect the new zone status on the map and in the zone's pop-up window.